

## Math and Science offices set to move into cafeteria

By **WILL GREGORY**  
Staff Writer

The Math & Science division offices will soon be temporarily relocated to the area behind the cafeteria where the Business Office is currently located. The move is due to the Math & Science division suite being renovated.

According to Cynthia Tschaepe, director of facilities, the math & science renovations will include "new carpet, fresh paint, refurbished furniture, and new ergonomic desk chairs."

Tschaepe stated she is still planning the room and station assignments and what exactly will be moved due to the renovations.

Sandy Forrest, director of plant operations, said that the moving would begin on May 7. He said he expects the division to start moving back the week of May 30.

Tschaepe also stated that the campus is working towards having asbestos free facilities.

"An asbestos abatement project of the floor tile will commence before new carpet is installed," she said.

Forrest added that the asbestos abatement would be done during the first week of renovations and mentioned that a key area of the asbestos is found in the glue that holds the tile down.

Forrest explained that the renovations were something that was planned prior to the tornado last April, but had to be pushed back after the tornado hit.

The project moved back to the top of the list this year.

Tschaepe explained that the only foreseeable problem during the move would be that it is sometimes hard for people to find faculty when they are in temporary offices.

She stated that signs would be posted and that she expected the division would send an e-mail to help students with locating their instructors and advisers located in the division.

Forrest also stated the only possible problem that he could foresee with the work would be a problem of coordinating multiple vendors for the job.

"You have to coordinate several different vendors together...when one finishes, the other has to be right behind them," he said.

Forrest also addressed work on the skylights in the Wood Campus Center, which will be finished soon. "It has to be done by May 5," he said.

He explained that everything will be done by May 5 except for the new tile, which he said he expects to be completed in July.

## E-mail: new tactics cause problems for spam filters

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your debt" but if the spammers add in punctuation marks (for example "redu,ce you?r deb.t"), the filter most likely will not discard the message.

Spam filters can also be a double-edged sword, as they may keep people from receiving wanted messages.

"What may be spam to most of us may not be spam to someone else," stated Fuqua. "Our filters may also treat legit mail as spam. If [filters] do their job too well, we may lose some legit messages. But if they don't do the job well enough, people get frustrated."

The shutdown of the student e-mail system two weeks ago was caused by spam.

"It was a spam message which was designed in a different way and it hung up the e-mail system...it basically triggered a bug," stated Systems Manager Ray Stiles.

"Think of the e-mail system as a big bucket with circular shaped mail falling into it. At the bottom of the bucket is a round hole. There was a square message thrown into the bucket which caused the message processing to stop," King explained.

After the malformed spam message was received, e-mail messages continued to be received, which caused

Computer Administrative Services to have to search through thousands of messages to find the one bad one that had stopped the mail processing.

Around 30,000 faculty evaluations had just been e-mailed to students and along with the regular amount of e-mail added up to 120,000 messages that were "backed up" in the system.

"Even though we had fixed the bad spam message, it took a lot of time to process those [backed up] messages. That's why it took around 20 hours to fix the perceived problem," added King.

Vol State's e-mail accounts are equipped with spam filters, but according to Fuqua, it's a "user settable option" meaning that the students must activate their own filter.

"When you log-in to your e-mail, click on the 'options' button at the bottom of the left hand column. Then you can select the box to filter junk e-mail," stated Fuqua.

Computer Administrative Services also recommends that students empty their junk-mail folder on a regular basis.

No filter will prevent someone from receiving a spam message, but activating the junk mail filter is the only way for Vol State's students to reduce the amount of spam in their inboxes.

### The Settler sincerely thanks the 2007 Volunteer State Community College retirees for their years of service!

**Alec Bridges- 8 years of service**  
Chemistry Laboratory Technician

**Betty Brown- 33 years of service**  
Director Health Services/ Nurse

**Nancy Candella- 14 years of service**  
Associate Professor of Biology

**Ron Coleman- 30 years of service**  
Dean of Allied Health

**Dottie Deleonibus- 13 years of service**  
Admissions & Records Clerk

**Brenda Hester- 31 years of service**  
Associate Professor & Coordinator of Accounting

**Judy O'Neal- 31 years of service**  
Division Secretary III of Allied Health

**Gwen Patterson- 16 years of service**  
Adviser/Counselor Advising Center/ Associate Professor

**Karen VanDenBerg- 7 years of service**  
Secretary III Retention Support Services

**Patsy Wright- 9 years of service**  
Custodian Livingston Campus



Brian Estes / Staff Photo

The walls came down in the cafeteria as workers from the Kerry G. Campbell Construction Company went to work on April 18.

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